Microsoft Teams

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For complaints, please see http://support.microsoft.com/contact/virtual-agent/

Contract summary

This contract summary provides the main elements of this service offer as required by EU law (1).

It helps to make a comparison between service offers.

Complete information about the service is provided in other documents.

Services

Microsoft Teams for personal use is an all-in-one collaboration and communication hub. Microsoft Teams allows you to engage with other Microsoft Teams users through instant messaging and voice or video calling. Microsoft Teams also enables users to easily find their contacts, files, photos, conversations, tasks, and calendars in one convenient place.

Price

Service provided at no cost.

Duration, renewal and termination

Indefinite duration, without any need for renewal, for as long as Microsoft Teams is used. Users may terminate the Contract at any time deleting their account. Microsoft may terminate the Contract by disabling or terminating user accounts in accordance with the Contract.

Features for end-users with disabilities

Microsoft designs and builds its electronic communications services taking into account global accessibility standards such as ETSI EN 301 549. Additional details on Microsoft’s commitment to accessibility are available at https://www.microsoft.com/accessibility.